

Student Services Survey - Response Summary

1. What support services do you use on a regular basis?
2. How would you rate the quality of these services?

Support Service	Use Regularly	Quality										Total
		5 –High		4		3		2		1 – Low		
Library	110	69	63.3%	29	26.6%	8	7.3%	2	1.8%	1	0.9%	109
Writing Center	69	26	38.8%	23	34.3%	7	10.4%	11	16.4%	0	0.0%	67
Counseling	68	32	47.1%	27	39.7%	6	8.8%	2	2.9%	1	1.5%	68
Financial Aid	57	27	50.0%	10	18.5%	14	25.9%	3	5.6%	0	0.0%	54
Tutoring-MARC	56	28	53.8%	14	26.9%	5	9.6%	4	7.7%	1	1.9%	52
Admissions	50	26	52.0%	15	30.0%	6	12.0%	2	4.0%	1	2.0%	50
Tutoring-LAC	42	18	42.9%	16	38.1%	6	14.3%	2	4.8%	0	0.0%	42
Student Life	34	16	48.5%	11	33.3%	4	12.1%	2	6.1%	0	0.0%	33
Health Center	27	14	51.9%	5	18.5%	2	7.4%	4	14.8%	2	7.4%	27
Arise	24	12	52.2%	2	8.7%	7	30.4%	2	8.7%	0	0.0%	23
EOPS/CARE	24	22	91.7%	1	4.2%	1	4.2%	0	0.0%	0	0.0%	24
Transfer Center	22	14	66.7%	7	33.3%	0	0.0%	0	0.0%	0	0.0%	21
DSPS	21	14	66.7%	4	19.0%	3	14.3%	0	0.0%	0	0.0%	21
Bridge	19	11	57.9%	7	36.8%	0	0.0%	1	5.3%	0	0.0%	19
Honors	19	15	83.3%	2	11.1%	1	5.6%	0	0.0%	0	0.0%	18
Aspire	15	7	46.7%	2	13.3%	4	26.7%	2	13.3%	0	0.0%	15
Tutoring-WIN	14	7	50.0%	0	0.0%	0	0.0%	6	42.9%	1	7.1%	14
Career/Job Placement	12	5	41.7%	5	41.7%	2	16.7%	0	0.0%	0	0.0%	12
ACES	11	10	90.9%	0	0.0%	0	0.0%	0	0.0%	1	9.1%	11
Dream	8	6	75.0%	1	12.5%	1	12.5%	0	0.0%	0	0.0%	8
CalWORKs	6	4	80.0%	1	20.0%	0	0.0%	0	0.0%	0	0.0%	5
STEM Center	5	1	20.0%	1	20.0%	3	60.0%	0	0.0%	0	0.0%	5
TERC Center	5	4	80.0%	0	0.0%	0	0.0%	0	0.0%	1	20.0%	5
Foster Youth/REACH	2	1	50.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	2
Veterans Center	2	1	50.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	2
TOTAL	722	390	58.0%	185	23.5%	80	11.1%	43	5.4%	9	2.0%	707

5. Overall, how would you rate the support services at Mt. SAC? [circle]

Outstanding (5)	Good (4)	Just Okay	Poor (2)	Very Poor	Total					
73	43.7%	87	52.1%	6	3.6%	0	0.0%	1	0.6%	167