

Reconnect & Engage Outcomes

Due to the worldwide pandemic, Mt. SAC pivoted to virtual instruction in March 2020. Over 20% of the enrolled students at this time received a "W" grade for all of their classes that term. By June 2021 the college implemented a project designed to assist students in returning to campus. This project was called, "Reconnect and Engage".

Students Contacted

June 2021-March 2022

3,782

Returned Students

56% of contacted students

2,131

3,782 students were contacted by the Reconnect & Engage staff during the nine months they were in operation. 56% of these students subsequently re-enrolled. Some of these students earned certificates or degrees after being contacted by the Reconnect and Engage staff. 8% of the students who re-enrolled earned an award, an additional 1% earned an award without re-enrolling. These students were likely already eligible for the award they earned before dropping all their courses. However, the remaining 8% likely needed additional classes in order to earn their awards.

Earned a Mt. SAC Degree or Certificate since March 2020.

9%

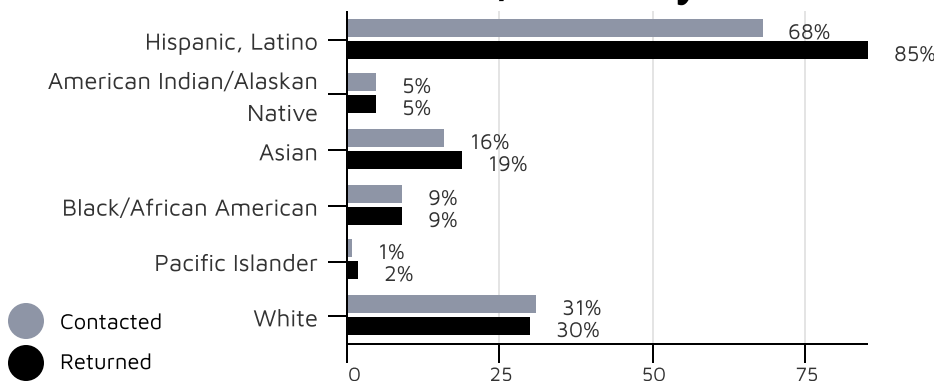
(n=329)



8%

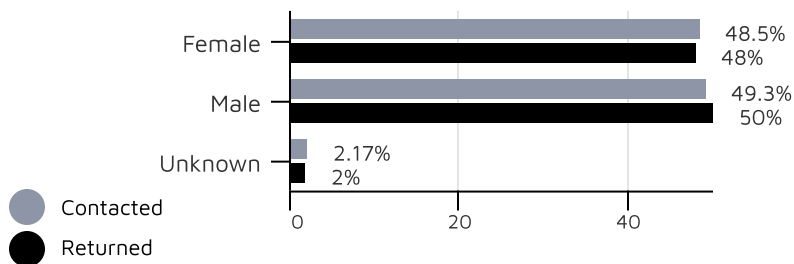
(n=267)

Race/Ethnicity



68% of the students contacted identified as Hispanic, Latino. A larger proportion of those that returned (85%) identified as Hispanic/Latino. Among nearly all of the racial/ethnic groups represented, the percentage of those who returned after being contacted was higher or equal. White students were the exception. 31% of the students contacted identified as white while only 30% of those who returned identified as white.

Gender



The proportion of students by gender who were contacted and returned is nearly equal. A slightly higher percentage of male students returned after being contacted than female students.

Services Provided

159 Book Vouchers were distributed

188 Food cards distributed

250 Target cards distributed



Events Held

195 Grab-N-Go Lunch participants

85 85 Coffee, Tea & Connect Event participants

87 Relax, Refresh & Recharge Event participants

23 Welcome Day Event participants



\$231,500 in Emergency Grants awarded to 233 students

Reconnect & Engage Student Voices

Student Voices through Student Contacts

Students reported to their coaches they intended to return and needed support in the following ways:

Enrolling in
Classes

Seeing a
Counselor

Applying for
Financial Aid

Technology

Basic Needs

Comments by Students

I love this program! Thank you so much for the support and the workshops throughout the semester! My best advice would be to check your emails!

This workshop has open my eyes don't be afraid to connect!

Thank you! You're endless support has not only changed my life as a student at Mt. SAC but countless of other students as well.

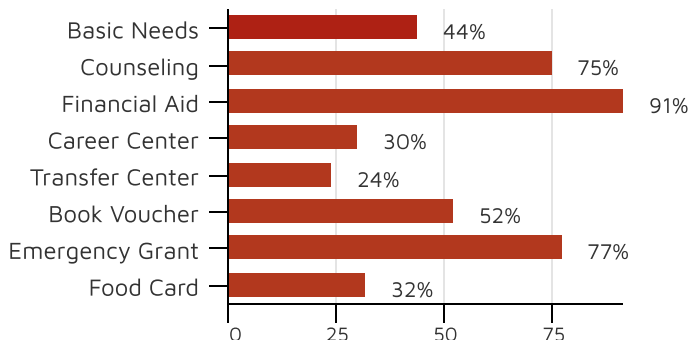
With such a happy, engaging group of people here to help you one can't go wrong with Reconnect & Engage. Thank you for your support!

Your encouragement and support has made a difference and positively impacted the success I've enjoyed this semester. I am grateful and hope that you continue to provide much needed services on campus.

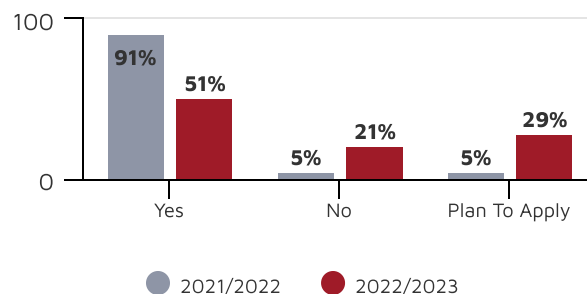
Thank you for all the help and support this program provides for us students. Lorena and Zelda are the BEST!!!! Had it not been for them finding me outside lost one day I wouldn't be here writing this. Continue with the support!

A brief survey was given to the students who attended the Relax, Refresh & Recharge with Reconnect here are the results.

Which resources have you utilized?



Have you completed a FASFA?



99%

Reported they would like the Reconnect & Engage program to continue.

- I'm am so pleased with the help I received from this program. The staff all over the campus has made me feel more than welcome
- Amazing program that has made a tremendous difference in my educational goals.
- These workshop just remain in nirvana.
- Mrs Zelda has helped me a lot this semester in getting all the support I need in my classes and has headed me in the right direction when it comes to my educational goals

Student Comments