# Keep Smiling

DeltaCare® USA

provided by Alpha Dental of Arizona, Inc.



#### Dental benefits made easy!

When you enroll in a DeltaCare USA<sup>1</sup> plan, you'll choose a primary care dentist from our network of carefully screened, private practice dentists. You must visit your primary care dentist to receive benefits.2

- No restrictions on pre-existing conditions (except work in progress)
- Access to specialty care and out-of-area emergency care

#### A partner in oral health

Your DeltaCare USA plan encourages regular dental care with an extensive list of covered services to help you stay healthy.

· Low or no copayments for services like cleanings and exams

#### **Budget-friendly costs**

With your DeltaCare USA plan, there are no surprises. You'll know your copayments, and your out-of-pocket costs are clearly defined before treatment begins.

- No deductibles or maximums<sup>3</sup> for covered services
- Pay only your copayment (if any) at the time of treatment

#### Convenient services

We make it easy for you — there are no claim forms to complete, and no plan ID card is required to receive treatment.

- Access plan information online
- Change your primary care dentist by phone or online

LEGAL NOTICES: Access federal and state legal notices related to your plant deltadentalins.com/about/legal/index-enrollee.html  $\,$ 









deltadentalins.com/enrollees

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products. Delta Dental is a registered trademark of Delta Dental Plans Association.

<sup>&</sup>lt;sup>2</sup> Verify your selected DeltaCare USA primary care dentist before each appointment.

<sup>&</sup>lt;sup>3</sup> Plans with an Accidental Injury Rider have a \$1,600 annual maximum for accidental injury. Consult your Evidence/Certificate of Coverage.

## Frequently Asked Questions

# What you need to know about your DeltaCare USA plan

#### **Getting started**

1. How do I enroll in a DeltaCare USA plan?

Simply complete the enrollment process as directed by your benefits administrator. Be sure to select a primary care network dentist for yourself or your dependents, and indicate this dentist and the name of your group when you enroll.

#### 2. How do I get started using my DeltaCare USA plan?

Once we process your enrollment, we'll mail you welcome materials that will include:

- The name, address and phone number of your selected primary care dentist. Simply call the dental facility to make an appointment. Important note: In order to receive benefits under your plan, you must visit your primary care network dentist for all services. If you require treatment from a specialist, your primary care dentist will coordinate a referral for you. You can change your primary care dentist by contacting us.
- Your Evidence/Certificate of Coverage (plan booklet). This useful document provides a thorough description of how to use your benefits, including covered services, copayments and any limitations and exclusions of your plan.
- An ID card. This card is for your records only you do not need to present it in order to receive treatment.

## 3. How long will it take to get an appointment with my primary care dentist?

Two to four weeks¹ is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time slot, you may need to wait longer. Most DeltaCare USA dentists are in private group practices, which generally offer greater appointment availability and extended office hours.

### 4. How much will my dental treatments cost? How do I pay?

With your DeltaCare USA plan, some services are covered at no cost, while others have a copayment (amount you pay) for certain services. To find out how much a treatment will cost, refer to the "Description of Benefits and Copayments" in this brochure for a list of covered services and copayments. It's a good idea to bring your Evidence/Certificate of Coverage to your appointment in case you need to discuss your copayment for a service with your dentist. If you have any questions about the charges for a service, please contact Customer Service. If you receive treatment that requires a copayment, simply pay the dental facility at the time of service.

#### Choosing a dentist

## 5. How do I select my primary care dentist? When you enroll, you must select a primary care dentist from the DeltaCare USA network. To search for a dentist, use the "Find a Dentist" tool at deltadentalins.com and select the DeltaCare USA network. If you do not select a dentist when you enroll, we will choose one for you.

### 6. Does everyone in my family have to choose the same primary care dentist?

No. Each family member can select his or her own primary care network dentist.<sup>2</sup>

#### 7. Can I change my primary care dentist?

Yes. You can request to change your primary care dentist at any time. Simply visit our website and log on to your online account or contact Customer Service. Change requests received by the 21st of the month will become effective the first day of the following month.

<sup>&</sup>lt;sup>1</sup> In TX, three weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. In TX, there is no limit on the number of miles or on the dollar amount per emergency.

<sup>&</sup>lt;sup>2</sup> In MA, you cannot select more than three primary care dentist facilities per family.

- 8. My dentist says she is a Delta Dental dentist, but she isn't listed in the DeltaCare USA directory. Can I still visit her for services? No. Delta Dental has many networks, and participation may vary — not all Delta Dental dentists are DeltaCare USA dentists. You must visit your selected primary care network dentist to receive benefits under this plan.
- 9. What should I do if I need to see a specialist? If you require specialty dental care — such as oral surgery, endodontics, periodontics or pediatric dentistry — contact your primary care dentist to request a referral. Specialty dental services not performed by your selected primary care dentist must be authorized by us. You are responsible for any applicable copayments.

#### General plan information

10. If I'm traveling, is emergency treatment covered under my plan?

You and your eligible dependents have out-of-area coverage for dental emergencies when you are more than 35 miles from your primary care dentist. Your out-of-area emergency benefit (typically limited to \$100 per person) is for services to relieve pain until you can return to your primary care network dentist.3 Standard plan limitations, exclusions and copayments may apply.

11. Can I access my plan online?

Yes. Visit deltadentalins.com to create a free, secure online account. You can access your plan benefits and ID card, select (or change) your primary care dentist and more.

12. Does my plan cover pre-existing conditions? What about treatments that are in progress?

Treatment for pre-existing conditions (except work in progress<sup>4</sup>), including missing or extracted teeth, is covered under your plan. Treatment in progress includes services such as preparations for crowns or root canals, or impressions for dentures. If you started treatment before your plan's effective date. you and your prior dental carrier are responsible for any costs. Some DeltaCare USA plans may cover inprogress orthodontic treatment.

13. Does my plan cover teeth whitening?

Yes. External bleaching is a benefit under your DeltaCare USA plan. Review your plan booklet for more information and talk to your dentist about your options.

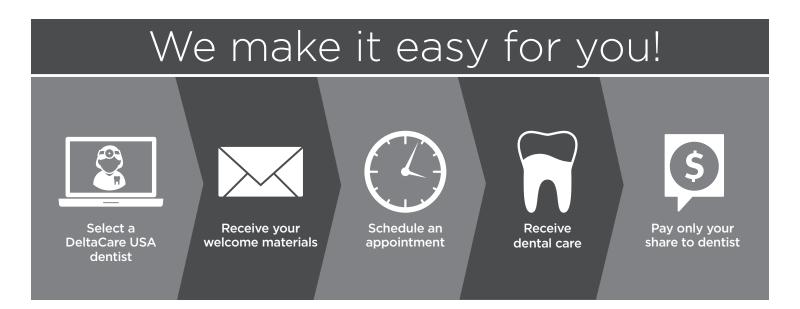
14. Does my plan cover tooth-colored fillings and crowns?

Yes. Porcelain and other tooth-colored materials are included in this plan.

15. What if I have additional questions about mv plan?

Please contact us for additional support. Our Customer Service representatives can answer benefits questions as well as help you change your primary care dentist or arrange for urgent care referrals. See the back page of this brochure for our contact information.

<sup>&</sup>lt;sup>4</sup> In TX, there is no exception for work in progress for covered DeltaCare USA benefits.



<sup>&</sup>lt;sup>3</sup> In TX, there is no limit on the number of miles or on the dollar amount per emergency.

#### **SCHEDULE A**

#### **Description of Benefits and Copayments**

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to *Schedule B* for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.** 

Text that appears in italics below is specifically intended to clarify the delivery of benefits under the DeltaCare USA program and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2020 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

CODE	DESCRIPTION	ENROLLEE PAYS
D0100-		<u> </u>
D0120	Periodic oral evaluation - established patient	No Cost
D0120	Limited oral evaluation - problem focused	
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver	
D0150	Comprehensive oral evaluation - new or established patient	
D0160	Detailed and extensive oral evaluation - problem focused, by report	
D0170	Re-evaluation - limited, problem focused (established patient; not post-operative visit)	
D0171	Re-evaluation - post-operative office visit	
D0180	Comprehensive periodontal evaluation - new or established patient	
D0190	Screening of a patient	No Cost
D0191	Assessment of a patient	No Cost
D0210	Intraoral - complete series of radiographic images - limited to 1 series every 24 months, or more	
	frequently if medically necessary	No Cost
D0220	Intraoral - periapical first radiographic image	
D0230	Intraoral - periapical each additional radiographic image	No Cost
D0240		No Cost
D0250	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	detector	
D0251	Extraoral posterior dental radiographic image	
D0270	Bitewing - single radiographic image	
D0272	Bitewings - two radiographic images	
D0273	Bitewings three radiographic images	
D0274	Bitewings - four radiographic images - limited to 1 series every 6 months	
D0277	Vertical bitewings - 7 to 8 radiographic images	
D0330		
D0415	Collection of microorganisms for culture and sensitivity	
D0419	Assessment of salivary flow by measurement - 1 every 12 months	
D0425		
	Pulp vitality tests	
D0470	3	No Cost
	Accession of tissue, gross examination, preparation and transmission of written report	No Cost
D0473	Accession of tissue, gross and microscopic examination, preparation and transmission of written report	No Cost
D0474	Accession of tissue, gross and microscopic examination, including assessment of surgical margins	
	for presence of disease, preparation and transmission of written report	No Cost
D0601	Caries risk assessment and documentation, with a finding of low risk - 1 every 3 years	No Cost
	Caries risk assessment and documentation, with a finding of moderate risk - 1 every 3 years	No Cost
	Caries risk assessment and documentation, with a finding of high risk - 1 every 3 years	No Cost
D0999	Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other	N
	services)	No Cost

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#### D1000-D1999 II. PREVENTIVE D1110 D1110 D1120 D1120 Topical application of fluoride varnish - child to age 19; 1 D1206 or D1208 per 6 month period ....... No Cost D1206 D1208 Topical application of fluoride - excluding varnish - child to age 19; 1 D1206 or D1208 per 6 month D1310 D1330 D1351 Sealant - per tooth - limited to permanent molars through age 15 ...... \$5.00 D1352 Preventive resin restoration in a moderate to high caries risk patient - permanent tooth - limited to permanent molars through age 15 ..... \$5.00 D1353 Sealant repair - per tooth - limited to permanent molars through age 15 ..... \$5.00 D1354 Interim caries arresting medicament application - per tooth - child to age 19; 1 per 6 month period No Cost D1510 Space maintainer - fixed - unilateral - per quadrant ..... \$10.00 D1516 Space maintainer - fixed - bilateral, maxillary ..... \$10.00 D1517 Space maintainer - fixed - bilateral, mandibular ..... \$10.00 D1520 Space maintainer - removable - unilateral - per quadrant ..... \$10.00 D1526 Space maintainer - removable - bilateral, maxillary ..... \$10.00 D1527 Space maintainer - removable - bilateral, mandibular ...... D1551 D1552 D1553 D1556 D1557 D1558 D1575 III. RESTORATIVE - Includes polishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures. - When there are more than six crowns in the same treatment plan, an Enrollee may be charged an additional \$100.00 per crown, beyond the 6th unit. - Replacement of crowns, inlays and onlays requires the existing restoration to be 5+ years old. D2140 D2150 D2160 D2161 D2330 D2331 D2332 D2335 D2391 D2392 D2393 D2394 D2510 D2520 D2530 D2544 D2610 D2620

D00.47		<b>#105.00</b>
D2643		
D2644	Onlay - porcelain/ceramic - four or more surfaces	
D2650	Inlay - resin-based composite - one surface	
D2651	Inlay - resin-based composite - two surfaces	
D2652	Inlay - resin-based composite - three or more surfaces	
D2662	Onlay - resin-based composite - two surfaces	
D2663	Onlay - resin-based composite - three surfaces	
D2664	Onlay - resin-based composite - four or more surfaces	
D2710	Crown - resin-based composite (indirect)	
D2712	Crown - 3/4 resin-based composite (indirect)	
D2720	Crown - resin with high noble metal	
D2721	Crown - resin with predominantly base metal	
D2722	Crown - resin with noble metal	
D2740	Crown - porcelain/ceramic	
D2750	Crown - porcelain fused to high noble metal	
D2751	Crown - porcelain fused to predominantly base metal	
D2752	Crown - porcelain fused to noble metal	
D2753	Crown - porcelain fused to titanium and titanium alloys	. \$195.00
D2780	Crown - 3/4 cast high noble metal	
D2781	Crown - 3/4 cast predominantly base metal	\$70.00
D2782	Crown - 3/4 cast noble metal	\$110.00
D2783	Crown - 3/4 porcelain/ceramic	. \$195.00
D2790	Crown - full cast high noble metal	. \$170.00
D2791	Crown - full cast predominantly base metal	. \$70.00
D2792	Crown - full cast noble metal	. \$110.00
D2794	Crown - titanium and titanium alloys	\$195.00
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration	. No Cost
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core	No Cost
D2920	Re-cement or re-bond crown	. No Cost
D2921	Reattachment of tooth fragment, incisal edge or cusp (anterior)	. No Cost
D2929	Prefabricated porcelain/ceramic crown - primary tooth - anterior	
D2930	Prefabricated stainless steel crown - primary tooth	No Cost
D2931	Prefabricated stainless steel crown - permanent tooth	. No Cost
D2932	Prefabricated resin crown - anterior primary tooth	\$15.00
D2933	Prefabricated stainless steel crown with resin window - anterior primary tooth	
D2940	Protective restoration	
D2941	Interim therapeutic restoration - primary dentition	. No Cost
D2949	Restorative foundation for an indirect restoration	
D2950	Core buildup, including any pins when required	
D2951	Pin retention - per tooth, in addition to restoration	
D2952	Post and core in addition to crown, indirectly fabricated - <i>includes canal preparation</i>	
D2953	Each additional indirectly fabricated post - same tooth - includes canal preparation	
D2954	Prefabricated post and core in addition to crown - base metal post; includes canal preparation	
D2957	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	
D2971	Additional procedures to construct new crown under existing partial denture framework	
D2980	Crown repair necessitated by restorative material failure	
D2981	Inlay repair necessitated by restorative material failure	
D2982	Onlay repair necessitated by restorative material failure	
D2983	Veneer repair necessitated by restorative material failure	
	Resin infiltration of incipient smooth surface lesions - <i>limited to permanent molars through age 15</i> .	\$5.00
	-D3999 IV. ENDODONTICS	Ψ3.00
		No Cost
D3110	Pulp cap - direct (excluding final restoration)	
D3120	Pulp cap - indirect (excluding final restoration)	. NO COST
D3220	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament	No Cost
D3221	Pulpal debridement, primary and permanent teeth	
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Plar	n AZ10A <b>DeltaCare USA Description of Benefits and Copa</b>	yments
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development	No Cost
D3230	2, 1 1 1 2 2 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1	\$5.00
D3240	2, have a 1, hav	\$5.00
D3310	Root canal - endodontic therapy, anterior tooth (excluding final restoration)	\$45.00
D3320	, , , , , , , , , , , , , , , , , , , ,	\$90.00
D3330	, , , , , , , , , , , , , , , , , , , ,	
D3331 D3332	Treatment of root canal obstruction; non-surgical access	\$45.00 \$45.00
D3333	Internal root repair of perforation defects	
D33346		
D3347		
D3348		
D3351	Apexification/recalcification - initial visit (apical closure/calcific repair of perforations, root	Ψ220.00
D3352	resorption, etc.)	\$70.00
	perforations, root resorption, pulp space disinfection, etc.)	\$45.00
D3353	Apexification/recalcification - final visit (includes completed root canal therapy - apical closure/calcific repair of perforations, root resorption, etc.)	\$45.00
D3410	Apicoectomy - anterior	No Cost
D3421	Apicoectomy - premolar (first root)	No Cost
D3425	Apicoectomy - molar (first root)	No Cost
D3426	Apicoectomy (each additional root)	No Cost
D3427	Periradicular surgery without apicoectomy	No Cost
D3430	5 Pr	
D3450	·	
D3920	Hemisection (including any root removal), not including root canal therapy	No Cost
	)-D4999 V. PERIODONTICS	
	les preoperative and postoperative evaluations and treatment under a local anesthetic.	
- <i>Includ</i> D4210	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$80.00
	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	
D4210 D4211	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00
D4210 D4211 D4212	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00
D4210 D4211 D4212	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00
D4210 D4211 D4212 D4240 D4241	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00
D4210 D4211 D4212 D4240 D4241 D4245	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant  Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant  Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth  Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant  Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant  Apically positioned flap  Clinical crown lengthening - hard tissue  Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$75.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant  Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant  Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth  Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant  Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant  Apically positioned flap  Clinical crown lengthening - hard tissue  Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant  Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$175.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260 D4261	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$75.00 \$175.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260 D4261 D4263	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$75.00 \$175.00 \$140.00 \$195.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260 D4261 D4263 D4264	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$75.00 \$75.00 \$175.00 \$140.00 \$195.00 \$60.00 \$195.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260 D4261 D4263 D4264 D4270 D4274	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$175.00 \$140.00 \$195.00 \$60.00 \$195.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260 D4261 D4263 D4264 D4270 D4274	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$175.00 \$140.00 \$195.00 \$60.00 \$195.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260 D4261 D4263 D4264 D4270 D4274	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$175.00 \$140.00 \$195.00 \$60.00 \$195.00 \$45.00
D4210 D4211 D4212 D4240 D4241 D4245 D4249 D4260 D4261 D4263 D4264 D4270 D4274	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant  Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant  Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth  Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant  Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant  Apically positioned flap  Clinical crown lengthening - hard tissue  Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant  Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant  Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant  Bone replacement graft - retained natural tooth - first site in quadrant  Bone replacement graft - retained natural tooth - each additional site in quadrant  Pedicle soft tissue graft procedure  Mesial/distal wedge procedure, single tooth (when not performed in conjunction with surgical procedures in the same anatomical area)  Free soft tissue graft procedure (including recipient and donor surgical sites) first tooth, implant, or edentulous tooth position in graft  Free soft tissue graft procedure (including recipient and donor surgical sites) each additional	\$50.00 \$50.00 \$80.00 \$50.00 \$75.00 \$175.00 \$140.00 \$195.00 \$60.00 \$195.00 \$45.00 \$195.00

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D4346 Scaling in presence of generalized moderate or severe gingival inflammation - full mouth, after oral

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Plan	AZIOA DeltaCare USA Description of Benefits and Cop	ayments
D4355	Full mouth debridement to enable a comprehensive oral evaluation and diagnosis on a subsequen visit - limited to 1 treatment in any 12 consecutive months	
D4910	Periodontal maintenance - limited to 1 treatment each 6 month period	
D4910	Additional periodontal maintenance (within the 6 month period)	
D4921	Gingival irrigation - per quadrant	
DECOC		
D5000-		
	listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue condition d, for the first six months after placement. The Enrollee must continue to be eligible, and the service mus	
	d, for the first six months after placement. The Enfonce mast continue to be engible, and the service mas d at the Contract Dentist's facility where the denture was originally delivered.	l De
•	es, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months.	
	rement of a denture or a partial denture requires the existing denture to be 5+ years old.	
D5110	Complete denture - maxillary	. \$100.00
D5120	Complete denture - mandibular	. \$100.00
D5130	Immediate denture - maxillary	\$120.00
D5140	Immediate denture - mandibular	
D5211	Maxillary partial denture - resin base (including retentive/clasping materials, rests, and teeth)	
D5212	Mandibular partial denture - resin base (including retentive/clasping materials, rests, and teeth)	
D5213	Maxillary partial denture - cast metal framework with resin denture bases (including any retentive/clasping materials, rests and teeth)	
D5214	Mandibular partial denture - cast metal framework with resin denture bases (including any retentive/clasping materials, rests and teeth)	
D5221	Immediate maxillary partial denture - resin base (including any retentive/clasping materials, rests and teeth)	
D5222	Immediate mandibular partial denture - resin base (including any retentive/clasping materials, rests and teeth)	. \$80.00
D5223	Immediate maxillary partial denture - cast metal framework with resin denture bases (including any retentive/clasping materials, rests and teeth)	. \$120.00
D5224	Immediate mandibular partial denture - cast metal framework with resin denture bases (including any retentive/clasping materials, rests and teeth)	. \$120.00
D5225	Maxillary partial denture - flexible base (including any clasps, rests and teeth)	. \$170.00
D5226	Mandibular partial denture - flexible base (including any clasps, rests and teeth)	
D5410	Adjust complete denture - maxillary	
D5411	Adjust complete denture - mandibular	
D5421	Adjust partial denture - maxillary	
D5422	Adjust partial denture - mandibular	
D5511	Repair broken complete denture base, mandibular	
D5512 D5520	Repair broken complete denture base, maxillary	
D5520	Repair resin partial denture base, mandibular	
D5612	Repair resin partial denture base, maxillary	
D5621	Repair cast partial framework, mandibular	
D5622	Repair cast partial framework, maxillary	
D5630	Repair or replace broken retentive/clasping materials - per tooth	
D5640	Replace broken teeth - per tooth	
D5650	Add tooth to existing partial denture	
D5660	Add clasp to existing partial denture - per tooth	. \$5.00
D5670	Replace all teeth and acrylic on cast metal framework (maxillary)	. \$75.00
D5671	Replace all teeth and acrylic on cast metal framework (mandibular)	. \$75.00
D5710	Rebase complete maxillary denture	. \$35.00
D5711	Rebase complete mandibular denture	
D5720	Rebase maxillary partial denture	
D5721	Rebase mandibular partial denture	
D5730	Reline complete maxillary denture (chairside)	
D5731	Reline complete mandibular denture (chairside)	
D5740	Reline maxillary partial denture (chairside)	
D5741	Reline mandibular partial denture (chairside)	
D5750	Reline complete maxillary denture (laboratory)	. \$55.00

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Plar	AZ10A DeltaCare USA Description of Benefits and Copayn	nents
D5751	Reline complete mandibular denture (laboratory) \$	\$35.00
D5760		\$35.00
D5761		\$35.00
D5820		\$45.00
D5821		\$45.00
D5850	9.	lo Cost
D5851	Tissue conditioning, mandibular	lo Cost
D5900	VII. MAXILLOFACIAL PROSTHETICS - Not Covered	
D6000	06199 VIII. IMPLANT SERVICES - Not Covered	
D6200	IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a fixe partial denture [bridge])	∍d
	crown and/or pontic exceeds six units in the same treatment plan, an Enrollee may be charged an additiona per unit, beyond the 6th unit.	al
- Replac	ment of a crown, pontic, inlay, onlay or stress breaker requires the existing bridge to be 5+ years old.	
D6210		170.00
D6211	·	\$70.00
D6212		\$110.00
	· ·	195.00
D6241 D6242		\$95.00
	•	5135.00 5135.00
		195.00
D6250		155.00
D6251		\$55.00
D6252		\$95.00
D6600	Retainer inlay - porcelain/ceramic, two surfaces\$1	
D6601	Retainer inlay - porcelain/ceramic, three or more surfaces\$1	
D6602	Retainer inlay - cast high noble metal, two surfaces\$1	
D6603	Retainer inlay - cast high noble metal, three or more surfaces\$1	100.00
	Retainer inlay - cast predominantly base metal, two surfaces	
	Retainer inlay - cast predominantly base metal, three or more surfaces	o Cost
	·	\$40.00
	,	\$40.00
	Retainer onlay - porcelain/ceramic, two surfaces\$1	
	Retainer onlay - porcelain/ceramic, three or more surfaces	
D6610	Retainer onlay - cast high noble metal, two surfaces	
D6611 D6612	Retainer onlay - cast high noble metal, three or more surfaces	
D6612	Retainer onlay - cast predominantly base metal, two surfaces	
D6614	Retainer onlay - cast predominantly base metal, three or more surfaces	
D6615	Retainer onlay - cast noble metal, three or more surfaces	
D6720	Retainer crown - resin with high noble metal\$	
D6721		\$55.00
D6722		\$95.00
D6740		195.00
D6750		195.00
D6751		\$95.00
D6752		135.00
D6753		195.00
D6780	Retainer crown - 3/4 cast high noble metal\$1	170.00
D6781	Retainer crown - 3/4 cast predominantly base metal\$	\$70.00
D6782	,	\$110.00
	Retainer crown - 3/4 porcelain/ceramic\$1	
	Retainer crown 3/4 - titanium and titanium alloys\$1	
	· ·	170.00

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Plar	n AZ10A DeltaCare USA Description of Benefits and Copay	yments
D6791	Retainer crown - full cast predominantly base metal	\$70.00
D6792	Retainer crown - full cast noble metal	
D6930	Re-cement or re-bond fixed partial denture	No Cost
D6940	Stress breaker	No Cost
D6980	Fixed partial denture repair necessitated by restorative material failure	\$10.00
D7000	-D7999 X. ORAL AND MAXILLOFACIAL SURGERY	
- Inclua	es preoperative and postoperative evaluations and treatment under a local anesthetic.	
D7111		No Cost
D7140		No Cost
D7210	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated	\$15.00
D7220	Removal of impacted tooth - soft tissue	\$25.00
D7230	Removal of impacted tooth - partially bony	\$50.00
D7240	Removal of impacted tooth - completely bony	\$70.00
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications	\$90.00
D7250		No Cost
D7251	Coronectomy - intentional partial tooth removal	\$90.00
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	\$50.00
D7280	Exposure of an unerupted tooth	\$85.00
D7282	Mobilization of erupted or malpositioned tooth to aid eruption	\$85.00
D7283		No Cost
D7286	Incisional biopsy of oral tissue - soft - does not include pathology laboratory procedures	No Cost
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	No Cost
D7311	Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	No Cost
D7320	Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per	N. Cast
D7321	·	No Cost
D/321	Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	No Cost
D7450	Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm	
D7451		No Cost
D7471	Removal of lateral exostosis (maxilla or mandible)	
D7472		No Cost
D7473	·	No Cost
D7510	Incision and drainage of abscess - intraoral soft tissue	No Cost
D7922	Placement of intra-socket biological dressing to aid in hemostasis or clot stabilization, per site	No Cost
D7960	,	No Cost
D7970	another procedure  Excision of hyperplastic tissue - per arch	No Cost \$50.00
D7970 D7971	Excision of pericoronal gingiva	
D8000	D-D8999 XI. ORTHODONTICS	
	sted Copayment for each phase of orthodontic treatment (limited, interceptive or comprehensive) covers up	n to 24
months	of active treatment. Beyond 24 months, an additional monthly fee, not to exceed \$125.00, may apply.	0 10 2 7
- The R	etention Copayment includes adjustments and/or office visits up to 24 months.	
	Pre and post orthodontic records include:	
	The benefit for pre-treatment records and diagnostic services includes:	\$200.00
D0210	Intraoral - complete series of radiographic images	
D0322		
	Panoramic radiographic image	
	2D cephalometric radiographic image - acquisition, measurement and analysis	
	2D oral/facial photographic images obtained intraorally or extraorally	
D0351	3D photographic image	
004/0	Diagnostic casts	
	The benefit for post-treatment records includes:	\$70.00
D0210	Intraoral - complete series of radiographic images	
	Diagnostic casts	
C ^ ^ 7	CTD D10	10 4 1/20

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D8010	Limited orthodontic treatment of the primary dentition	\$950.00
D8020	Limited orthodontic treatment of the transitional dentition - child or adolescent to age 19	\$950.00
D8030	Limited orthodontic treatment of the adolescent dentition - adolescent to age 19	\$950.00
D8040	Limited orthodontic treatment of the adult dentition - adults, including covered dependent adult	
	children	\$1,150.00
D8050	Interceptive orthodontic treatment of the primary dentition	\$950.00
D8060	Interceptive orthodontic treatment of the transitional dentition	\$950.00
D8070	Comprehensive orthodontic treatment of the transitional dentition - child or adolescent to age 19.	\$1,700.00
D8080	Comprehensive orthodontic treatment of the adolescent dentition - adolescent to age 19\$	51,700.00
D8090	Comprehensive orthodontic treatment of the adult dentition - adults, including covered dependent	
	adult children\$	51,900.00
D8660	Pre-orthodontic treatment examination to monitor growth and development	\$25.00
D8680	Orthodontic retention (removal of appliances, construction and placement of <i>removable</i> retainers)	
		\$275.00
D8681	•	
D8999	Unspecified orthodontic procedure, by report - includes treatment planning session	\$100.00
D9000	-D9999 XII. ADJUNCTIVE GENERAL SERVICES	
D9110	Palliative (emergency) treatment of dental pain - minor procedure	\$5.00
D9211	Regional block anesthesia	
D9212		No Cost
D9215	Local anesthesia in conjunction with operative or surgical procedures	No Cost
D9219	Evaluation for moderate sedation, deep sedation or general anesthesia	No Cost
D9222	Deep sedation/general anesthesia - first 15 minutes	\$80.00
D9223	Deep sedation/general anesthesia - each subsequent 15 minute increment	
D9239	Intravenous moderate (conscious) sedation/analgesia - first 15 minutes	
D9243	Intravenous moderate (conscious) sedation/analgesia - each subsequent 15 minute increment	\$80.00
D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or	
	physician	No Cost
D9311	Consultation with medical health care professional	No Cost
D9430	Office visit for observation (during regularly scheduled hours) - no other services performed	\$5.00
D9440	Office visit - after regularly scheduled hours	\$20.00
D9450	p , ,	
D9932	Cleaning and inspection of removable complete denture, maxillary	
D9933	Cleaning and inspection of removable complete denture, mandibular	
D9934	3	
D9935	Cleaning and inspection of removable partial denture, mandibular	
D9943	3 · · · · · · · · · · · · · · · · · · ·	\$10.00
	Occlusal guard - hard appliance, full arch - limited to 1 D9944, D9945 or D9946 in 3 years	\$95.00
	Occlusal guard - soft appliance, full arch - limited to 1 D9944, D9945 or D9946 in 3 years	\$95.00
	Occlusal guard - hard appliance, partial arch - limited to 1 D9944, D9945 or D9946 in 3 years	
D9951	Occlusal adjustment, limited	\$20.00
D9952	Occlusal adjustment, complete	\$40.00
D9975	External bleaching for home application, per arch; includes materials and fabrication of custom trays - limited to one bleaching tray and gel for two weeks of self-treatment	\$125.00
D9986	Missed appointment - without 24 hour notice - per 15 minutes of appointment time	\$10.00
D9987	Canceled appointment - without 24 hour notice - per 15 minutes of appointment time	\$10.00
D9990		No Cost
D9991	Dental case management - addressing appointment compliance barriers	No Cost
D9992	Dental case management - care coordination	No Cost
D9995	Teledentistry - synchronous; real-time encounter	No Cost
D9996	Teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review	No Cost
D9997	Dental case management - Patients with special Health Care Needs	No Cost
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If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide specialized services, and are referred by the assigned Contract Dentist, must be authorized by Alpha. The Enrollee pays the Copayment specified for such services.

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#### **SCHEDULE B**

#### Limitations of Benefits

- 1. The frequency of certain Benefits is limited. All frequency limitations are listed in *Schedule A, Description of Benefits and Copayments.*
- 2. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon Authorization by Alpha, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 5. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 6. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Alpha is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

#### **Exclusions of Benefits**

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
  - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
  - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9975 (External bleaching for home application, per arch), or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 5. Lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.

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- 9. Consultations for non-covered benefits.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist, an authorized dental specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Evidence of Coverage.
- 11. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.
- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.
- 19. Orthodontic treatment must be provided by a licensed dentist. Self-administered orthodontics are not covered.
- 20. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered benefit.

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# Useful information at your fingertips

#### Boost your wellness IQ

Find oral health resources, including articles, quizzes, videos and a subscription to Grin!, our free dental wellness e-magazine at deltadentalins.com/wellness.

#### Find a network dentist near you

Use our convenient "Find a Dentist" tool and select DeltaCare USA as your network.

- Find a dentist near your home or office
- Narrow your search by location, specialty, languages spoken — and more

#### Sign up for an online account

Use your mobile device or desktop to sign up for a free, secure online account.

- Review your plan benefits
- Access your ID card

#### Contact us

Need help? Let us know.

**Online:** Visit **deltadentalins.com/contact** and choose the "DeltaCare USA Customer Service" form.

#### Write to:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

Call toll-free: 800-422-4234

Customer Service agents are available Monday through Friday, 8 am to 9 pm, Eastern time. Or, use our automated phone system, available 24/7.

#### Underwritten by:

Alpha Dental of Arizona, Inc. 17871 Park Plaza Drive, Suite 200 Cerritos, CA 90703

#### Administered by:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

NOTE: This is only a brief summary of your plan.

This brochure is not intended to replace your legally required plan booklet. The Group Dental Service Contract determines the exact terms and conditions of your coverage. Please refer to the "Description of Benefits and Copayments" and "Limitations and Exclusions of Benefits" in this brochure for a complete list of covered procedures, copayments, plan limitations and exclusions. You may also consult your Evidence/Certificate of Coverage, which will be mailed to you upon enrollment. If you wish to review an Evidence/Certificate of Coverage prior to enrollment, you may request a copy by calling Customer Service at 800-422-4234.

